

2023

STATE OF THE DISTRICT



GENERAL MANAGER'S MESSAGE



Christoph Dobson

Christoph Dobson

General Manager

Vision

Setting the bar for excellence in sewage management and environmental sustainability

Mission

Protecting public health and the environment by collecting, treating, and recovering resources from sewage

Values

- Responsibility
- Resolve
- Proficiency
- Environmental Stewardship



We value our customers' feedback. As part of our ongoing commitment to monitor customer satisfaction, we send an anonymous survey to each customer who recently received service from us. Throughout this State of the District Report, you will see a sampling of survey quotes from our customers' responses in 2023.



View a video message from **Christoph Dobson**, SacSewer's General Manager, by scanning this QR code with your cell phone's camera.

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OUR SYSTEM

OUR RESPONSIBILITY

We're Working For You

At the Sacramento Area Sewer District (SacSewer), our mission is clear — protecting public health and the environment by collecting, treating, and recovering resources from sewage. We are the second largest sewage collection utility in California, and we own and operate the second largest water resource recovery facility of its kind in the nation — the EchoWater Resource Recovery Facility (EchoWater Facility), located near Elk Grove.

SacSewer provides services to more than 1.6 million people by safely collecting, treating, and recovering resources from billions of gallons of sewage every year from Sacramento area homes and businesses. Keeping our sewer system in top operating condition is a 24/7 job, and we take that job seriously. Our trained professionals — both in the office and field — maintain 5,000 miles of sewer pipe and more than 100 pump stations. We provide service to residential, commercial, and industrial customers throughout unincorporated Sacramento County; the cities of Citrus Heights, Elk Grove, Folsom, Rancho Cordova, Sacramento, and West Sacramento; and the communities of Courtland, Locke, and Walnut Grove. The services we provide vary based on the location within our service area.

Our Sewer System

Our sewage collection system is comprised of a vast, complex grid of thousands of miles of underground sewer pipes. Sewage from customers' homes and businesses enters our collection system through lower laterals — small pipes connecting the property owner's plumbing to our sewer main lines. Sewage then flows from smaller pipes into larger pipes called trunk lines, which connect to even larger pipes called interceptors. Interceptors convey the sewage to the EchoWater Facility near Elk Grove, where the sewage is highly treated and resources are recovered from it.

Most people don't realize how many valuable resources can be recovered from the sewage that enters the EchoWater Facility. Through our sustainable efforts in resource recovery, we maximize the reuse of treatment process by-products such as biogas (energy), biosolids (nutrients), and the treated water itself — in the form of recycled water.

SACSEWER

is governed by a 17-member Board of Directors representing the jurisdictions we serve



The present-day SacSewer was previously known as two separate agencies — the **Sacramento Area Sewer District (SacSewer)** and the **Sacramento Regional County Sanitation District (Regional San)**. The former SacSewer provided sewage collection services, and Regional San provided treatment and resource recovery services. In January 2024, the two agencies legally merged into one, resulting in a consolidated sewer utility, called **SacSewer**. Read more about this momentous milestone on page 16.

OUR SERVICE COMMITMENT

Throughout the year, we continuously measure how well we're serving our customers and protecting public health and the environment. Over the years, we've shared our annual performance on 14 key service levels — seven for sewage collection and seven for sewage treatment and resource recovery.

Each service level is a performance goal reflecting our core commitments. Paying close attention to the critical data we capture helps us keep a finger on the pulse of how well we're meeting customers' expectations and fulfilling our mission as dedicated environmental stewards. The data also helps us make focused and measured business decisions, and it gives our customers a clear and transparent view of what their monthly rates pay for.

In 2023, we compiled a perfect record, meeting or exceeding all 14 service levels. It was the sixth consecutive year we met all seven service levels for sewage collection. In particular, the Customer

Satisfaction service level is a top priority, and 2023 was another banner year with a 96% satisfaction rate overall.

We also continue to actively seek and respond to customers' feedback through satisfaction surveys distributed by our Customer Care team after every service call. This helps us continually improve how we interact with our customers when performing work on their properties.

Service Levels Report Cards

The report cards shown to the right provide an overview of our established service levels and how we did in 2023 in meeting our performance targets. The results for each service level show the target goal compared to actual performance in 2023. Looking ahead, we will begin reviewing, streamlining, and consolidating our service levels to establish one set of service levels for the services we provide.



Sewage Collection

In 2023, we met all seven of our sewage collection service levels.

SERVICE LEVEL	2023 TARGET	2023 PERFORMANCE
Service Call Response Time	95%	99%
Service Restoration Time	90%	95%
Development Submittal Review Time	90%	97%
Customer Satisfaction	90%	96%
Main Line Overflow Rate	0.45 sewer overflows per 100 miles	0.24
Lower Lateral Overflow Rate	7.3 sewer overflows per 100 miles	2.6
Backups Into Structures Rate	0.64 BIS events per 10,000 customers	0.4

Sewage Treatment and Resource Recovery

In 2023, we met all seven of our sewage treatment and resource recovery service levels, which marked a welcome improvement over 2022.

SERVICE LEVEL	2023 TARGET	2023 PERFORMANCE
Water Quality Violations	≤5	3
Major Sanitary Sewer Overflows	≤1	1
Major EchoWater Facility Spills	0	0
Interceptor Odor Events	≤6	1
EchoWater Facility Odor Events	≤8	6
Biosolids Recycling (equivalent acres/year)	3,000–3,650	4,256
Water Recycling (equivalent acres/year)	200–300	267

BUILDING COMMUNITY CONNECTIONS

At SacSewer, we take great pride in our commitment to serve as a community partner. To deliver on that promise, we conduct broad-based communications to raise awareness about who we are, what services we provide, and how customers can be environmental stewards.

Outreach Events

This year, SacSewer connected with more than 120,000 customers at 13 community outreach events throughout our service area. Attendees visited our outreach booth and received useful tools and tips on how they can help from home. SacSewer's field trucks were present at 10 outreach events — continuing to be a huge success and offering the community a unique, up-close view of some of the equipment we use daily.

Public Tours

We also hosted 11 public tours where nearly 400 participants joined our staff on weekends and weekdays. These free tours give community members a behind-the-scenes look at the sewage treatment process, how we are recovering resources from sewage, and the diverse workforce required to operate and maintain the EchoWater Facility.

Future Sewer Stewards

We recognize that educating the next generation is a critical part of our job. To do that, SacSewer established strategic partnerships that provide a nexus to our public education programs. We foster creative approaches that engage current and future customers on how they can help safeguard the environment — now and for generations to come. Here's a snapshot of our activities in 2023:

Elementary School Outreach Program

We continued to offer our elementary school outreach program that uses interactive juggling and magic to teach children how to be environmental stewards. This year, the "Go with the Flow" assembly program reached more than 27,600 students.

Nicolaus Dairy

In partnership with Sacramento Splash (Splash), the Nicolaus Dairy is now home to Project AWE — an immersive educational experience offering hands-on field trips in the areas of Agriculture, Water, Energy, and the Environment (AWE). Project AWE preserves local history for the community while promoting sustainable practices and environmental stewardship through grade-level specific education programs focused on next-generation science standards. In 2023, about 5,800 students visited the historic Nicolaus Dairy and participated in an array of engaging activities. Project AWE drew students from 30 schools in seven school districts in the Sacramento region.



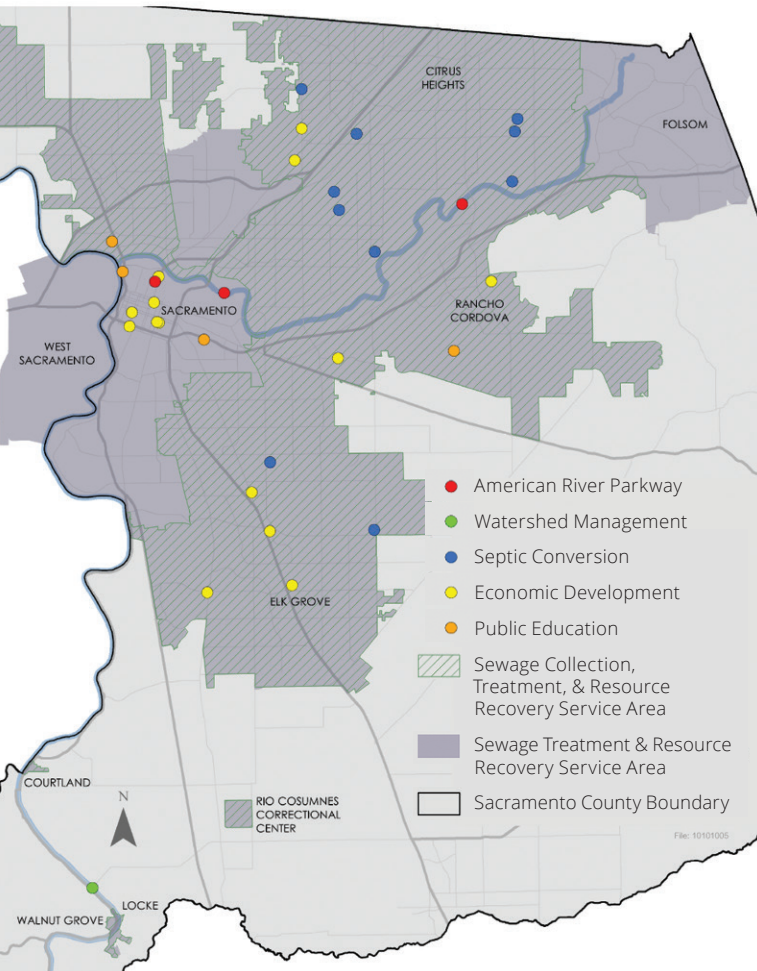


“

They responded within one hour of my call at 8 p.m. Very professional, personable, and reassuring. What a relief to have it all fixed before I went to bed! We are very impressed!”

Confluence Regional Partnership Program

This distinctive grant program uses non-rate, non-fee revenues to fund community programs that expand the Sacramento region's environmental, educational, and economic vitality. Program funding helps the community while advancing our mission, vision, and values. In 2023, the Confluence Program obligated more than \$3 million for various efforts. Here's a look at some of the projects and programs in several categories we funded this year.



Environmental Stewardship

American River Parkway Riparian Habitat and River Cleanup: Completed Phase 2 of the Lower American River Fecal Indicator Bacterial Study that determined most fecal indicators are from birds.

Watershed Management

Awarded \$80,000 in grant funding to the Sacramento County Sheriff's Marine Enforcement Unit's Safe Water Program for needed equipment and resources.

Septic Tank Conversion

Provided 10 grants for qualifying properties on a septic system for design and construction costs to connect to SacSewer's collection system.

Regional Economic Development

Provided 15 grants totaling more than \$205,000 that support regional economic vitality and resulted in 317 jobs being created.

Public Education

Provided more than \$210,000 in funding for programs that educated the public on SacSewer's critical work, advanced customers' knowledge of how to be sewer stewards at home, and communicated the diverse career paths in our industry.

Sewer Lifeline Rate Assistance

Provided financial assistance to more than 9,000 sewage collection and 10,700 treatment and resource recovery residential customers.





Social Media Engagement

In today's digital age, people rely on social platforms to keep them informed on the latest news in their communities. Utilizing Facebook, Instagram, and LinkedIn, SacSewer regularly disseminated information to educate customers and community members about sewer-friendly practices, industry-related content, helpful at-home tips, and major construction project updates. Our content reached more than 430,000 people across all channels.

This year, we launched a one-month social media campaign to celebrate 50 years of providing sewage treatment services to the Sacramento region. To further educate viewers about the detrimental impact that wipes and fats, oils, and grease can have on our sewer system, we launched a two-month campaign where we released a series of videos on social media featuring our Stop the Clog lineup of characters.

Social platforms provide SacSewer with opportunities to foster engagement, but they are also critical tools to ensure our customers are aware of who to call when they experience a sewer problem. This allows our staff to triage a problem quickly and, when needed, dispatch a crew. As a 24/7 operation, our quick response to sewer problems helps protect public health and the environment.

It's a Dirty Job, But We're Happy to Do It

For the seventh consecutive year, SacSewer's customer awareness advertising campaign proved successful. Designed to promote our services and strengthen brand awareness throughout the Sacramento region, the campaign featured radio spots, billboards, digital ads, and a TV commercial.

New to the 2022-23 campaign was paid social media, streaming audio on Spotify, iHeartMedia, and Spanish TV commercials. The dynamic campaign exceeded expectations by over 60 percent, earning more than 49.02 million impressions. By humanizing our work through quality campaigns like this, we continue to reinforce the message that we're a 24/7 operation committed to serving our customers when they need it most.

THIS DYNAMIC CAMPAIGN

exceeded expectations with over

49 million
impressions



FINANCIAL OVERVIEW

Prior to merging, SacSewer and Regional San each had a long-standing history of financial stability, and as a merged entity, we're committed to continuing that tradition. We'll use long-term financial planning strategies and carefully manage our costs to help us remain financially healthy. We remain committed to minimizing lifecycle costs and being good financial stewards of our ratepayers' money.

While we have not had a rate increase in many years, like many other public agencies, we are experiencing mounting financial pressures and increased costs across the board due to the historically high inflation environment that has characterized the U.S. economy. As such, prices of treatment chemicals and labor have increased operating costs. Prices of materials, such as concrete, steel, and electronics needed to complete construction projects, have also increased capital project costs. To cover the increased operating and capital project costs, SacSewer has proposed sewer rate adjustments over the next three fiscal years, starting in July 2024.

Financial Planning

Each year, we update our Long-Term Financial Plans. These important documents feature a ten-year financial forecast, analysis of economic trends affecting SacSewer, the ten-year Capital Funding Projection, and debt management plans. The plans detail action items for debt management, asset management, reserve building, and other financial issues for both Sewage Collection and Sewage Treatment and Resource Recovery.

OPERATING BUDGET (2023-24)	
Sewage Collection	\$103 million
Sewage Treatment & Resource Recovery	\$179 million

Debt Management

Despite the merger of SacSewer and Regional San into a single entity, our revenues and debt will continue to be maintained separately — representing our two, distinct service types and service areas.

Our Sewage Collection service has long-term revenue bond debt of \$160 million, with \$114 million in Series 2010 revenue bonds and \$46 million in Series 2015 revenue bonds. Our Treatment and Resource Recovery service has long-term debt totaling approximately \$2.1 billion. Of this total, roughly \$1.2 billion is outstanding bond debt. Approximately 84% of this debt is fixed rate, and 16% is variable rate. About \$0.9 billion is the total of outstanding loans for the EchoWater Project from the State of California Clean Water State Revolving Fund.

Credit Ratings

We maintain excellent investment grade credit ratings with the major rating agencies as follows:

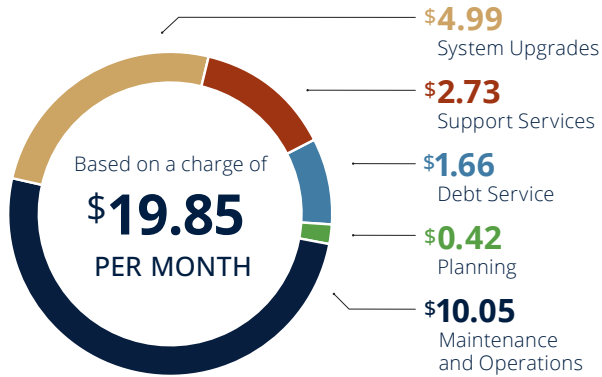
RATING AGENCY	RATING & OUTLOOK	
	SEWAGE COLLECTION SYSTEM	SEWAGE TREATMENT & RESOURCE RECOVERY
Moody's	Aa2 (Stable)	Aa2 (Stable)
Standard & Poors	AA+ (Stable)	AA+ (Stable)
Fitch	AA+ (Stable)	A+ (Stable)

CAPITAL PROGRAM BUDGET (2023-24)	
Sewage Collection	\$36 million includes \$11 million annual debt service
Sewage Treatment & Resource Recovery	\$366 million includes \$134 million annual debt service

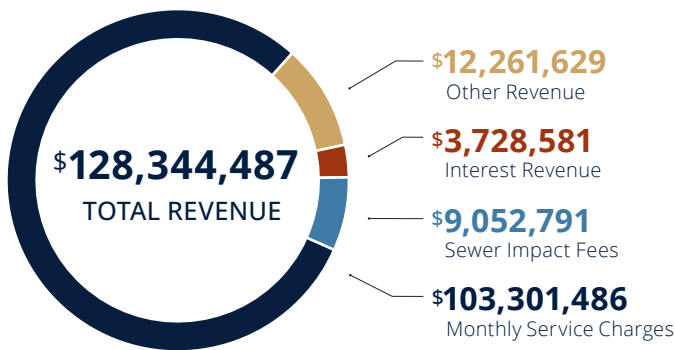
This debt was issued to fund capital projects that are now fully operational.

Sewage Collection

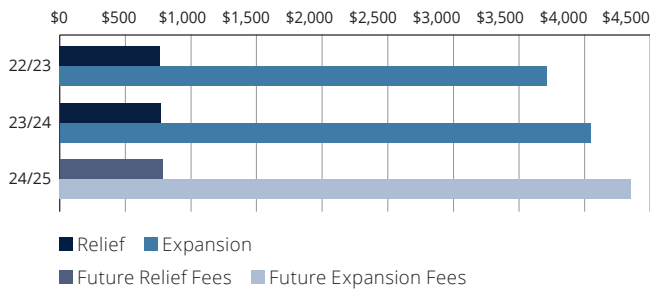
Where Does Your Monthly Rate Go?



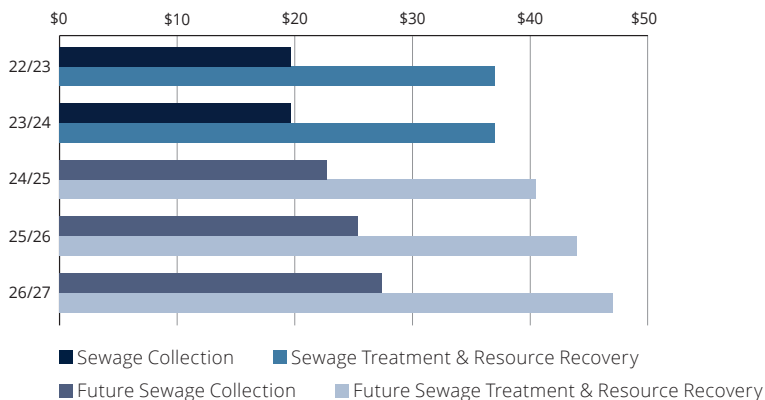
Revenue Sources



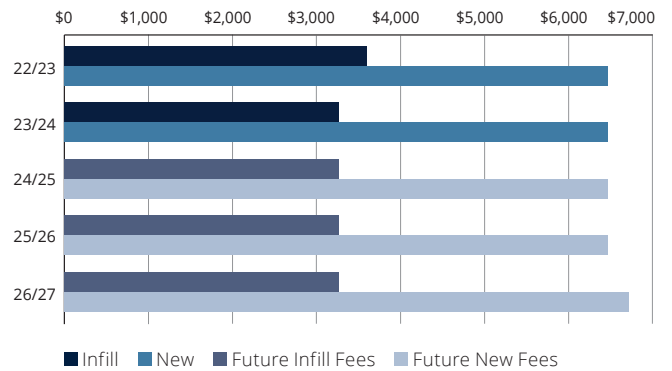
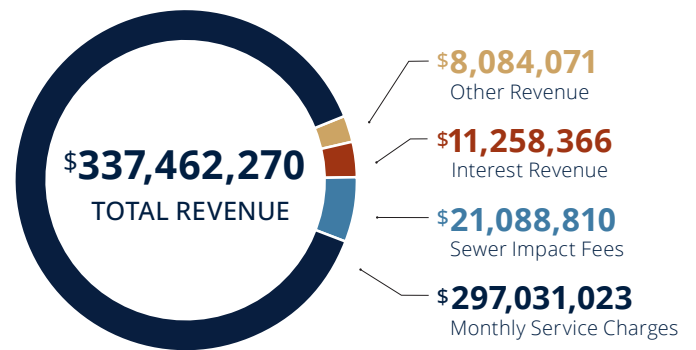
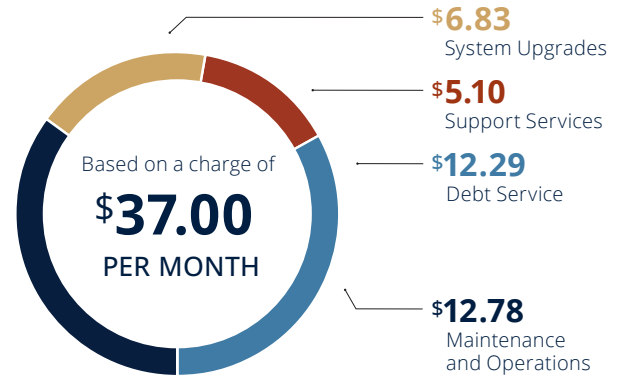
Impact Fees



Monthly Service Rates



Sewage Treatment & Resource Recovery



The best service.
The fastest service.
The most polite. Excellent!”

KEEPING OUR SEWERS FLOWING

Taking a proactive approach to managing our sewage collection, treatment, and resource recovery infrastructure is how we keep our environment clean and our customers happy. Our protocols, systems, and tools play important roles in safe and effective system management, but it's the people who make it work — 24 hours a day, 365 days a year. Hundreds of highly trained staff working on dozens of specialized teams keep our system flowing smoothly. For SacSewer's sewage collection operations, here are some highlights from 2023:



Maintenance and Operations: Pipelines

Maintenance and Operations (M&O) Managers Craig Hill and Paul Sutphin worked with their teams to closely monitor the condition of our main line pipes and carry out proactive maintenance and repairs.



Maintenance and Operations: Emergency Response

M&O Manager Bruce O'Roak and M&O Supervisor Dave Alaskin oversaw the completion of more than 8,207 response/emergency work orders and ensured our lower lateral pipes continued to operate optimally.



Maintenance and Operations: Planning and Scheduling

M&O Planner/Scheduler Manager Don Keene oversaw the coordination of maintenance and repairs for pump stations, electrical equipment, and thousands of miles of pipe.



Maintenance and Operations: Pump Stations

M&O Manager Mike Dunbar worked with his team to closely monitor the condition of our 106 pump stations facilities and implement proactive maintenance and repairs.



Contracted Maintenance and Operations Work Group

Assistant Engineers Lamont Bufford and Katie Nham and Principal Engineering Technician Chris Nicolls oversaw the completion of 10,152 work orders for ongoing television video inspection and repair, replacement, cleaning, crown spraying, and cured-in-place pipe lining of SacSewer assets.



Lower Lateral TV Inspection Review Group

Managed by Supervising Engineering Technician George Nordgreen, the team reviewed 17,940 lower lateral inspections, generating 7,936 work orders to address identified issues.



Main Line TV Inspection Review Group

Led by Supervising Engineering Technician Joanna Poulter, this group reviewed 5,862 main line and 4,753 manhole inspections, which generated 3,301 work orders.



Operations and Engineering Support Group

Associate Civil Engineer Jason Bailey oversaw 67 dye tests to check for public sewer connections, 1,936 business case evaluations that generated 1,400 work orders to investigate and address identified issues, 499 inflow and infiltration inspections, 91 creek crossing scheduled inspections, and 55 post-storm inspections as part of the Creek Crossing Inspections program.



Pump Station and Interceptor Section

Managed by Salam Khan, Associate Civil Engineer, and Jarome Rabang, Assistant Engineer, this team led our ongoing Pump Station Condition Assessment Project, which helps keep our pump station assets in working order.



913

miles of pipe cleaned



8,207

number of response/
emergency work orders



21,928

number of
pipes inspected



124,015

number of non-emergency
work orders



6,153

customer service
calls dispatched



Scan to learn more about
the **EchoWater Project**.

EchoWater Project

More than a decade after its official start in 2012, the monumental \$1.7 billion EchoWater Project celebrated completion in the spring of 2023, coming in under budget and on schedule to meet strict regulatory mandates. During a completion ceremony and media event in May with elected officials and stakeholders, it was announced that the treatment facility would be renamed the EchoWater Resource Recovery Facility, or EchoWater Facility for short.

Original estimates projected a \$2.1 billion price tag to design and construct the EchoWater Project. The team worked hard to identify cost-effective solutions and implement efficiencies that helped keep the final cost to about \$1.7 billion — reducing the impact to customers' rates. The project also received nearly \$1.4 billion in low-interest financing from the state's Clean Water State Revolving Fund, which saved ratepayers more than a half-billion dollars in interest costs.

Deputy Director of EchoWater Operations Mike Crooks led the project to the finish line with work in 2023 by finishing the Tertiary Treatment Facilities (TTF) and Flow Equalization projects. The EchoWater Project was completed ahead of the May 2023 compliance deadline.

The new TTF provides cleaner treated water for discharge to the Sacramento River, along with associated benefits for the Sacramento-San Joaquin

Delta downstream. The improved treatment process also provides a drought-resistant source for unrestricted recycled water uses — such as irrigating local agriculture and supporting existing habitat as part of our landmark Harvest Water program.

The EchoWater Project has won several awards in 2023, which are featured in the Accomplishments and Awards section on page 17.

Highlands Sewer Relief Project

The Highlands Sewer Relief Project is upgrading critical sewer facilities in part of SacSewer's northwest service area. In 2023, pipeline installation was finished, with only final work now remaining to decommission a pump station that is no longer necessary.

Led by Associate Civil Engineer Catherine Armstrong, this critical project increases sewer system capacity and performance in the North Highlands sewer shed, which is mostly a residential area. The work included installing new gravity sewer pipes and force main, upsizing some existing gravity sewer pipes, and upgrading one pump station to increase capacity while decommissioning another. SacSewer kept residents, schools, and others informed on a weekly basis, resulting in minimal concerns from the community.

As one of the largest public works
projects in Sacramento's history,
the **EchoWater Project** consisted of:

22
individual projects
THAT TOGETHER USED



41,350
tons of steel



225,000
cubic yards of concrete

Sailor Bar Pump Station

The Sailor Bar Pump Station is located in Fair Oaks near the American River. Senior Civil Engineer Linda Peters is leading the comprehensive effort at the facility, including installing new wet wells, valve vaults, and a facilities building. Work was substantially complete in 2023, with some final touches remaining in early 2024.

The new infrastructure will provide operational reliability, increase the functional efficiency of the pump station, and help prevent overflows that could impact the American River and the adjacent parkway.

Creek Crossing Project

In 2023, the first of two construction phases for the Creek Crossing Project were completed. Led by Associate Civil Engineer Terry Lee, this project aims to realign, replace, or rehabilitate sewer main line segments crossing creeks at a dozen sites in Citrus Heights, Carmichael, and Fair Oaks. Most of these sites are within residential areas and public parks, requiring careful coordination with property owners and park personnel regarding impacts and site access. Project completion is expected in late 2024.



SacSewer's crew was awesome! They provided excellent customer service.

Everything was carefully explained to us, and they worked diligently until every detail of the job was completed. You should be proud of this crew, thank you!"



ENVIRONMENTAL STEWARDSHIP

Harvest Water

SacSewer's Harvest Water continues to illustrate our commitment to environmental stewardship and sustainability. Harvest Water will be one of the nation's largest agricultural water reuse projects. Once operational, it will provide up to 50,000 acre-feet — or roughly 16 billion gallons — of drought-resistant recycled water each year for agricultural lands and existing habitats in southern Sacramento County.

In 2023, design plans for the Harvest Water distribution pipelines and pump station were finalized, and preparations for construction were underway by the end of the year. Core construction activities will begin in early 2024 and continue into early 2027.

Harvest Water is on track to meet the project's recycled water demand recruitment goals after garnering sufficient interest and Letters of Intent from prospective customers. Many of these prospective customers toured the EchoWater Resource Recovery Facility in February 2023 to learn firsthand about the quality and safety of recycled water for crops.

In June 2023, the California Water Commission awarded Harvest Water \$291.8 million in Proposition 1 grant funding through the Water Storage Investment Program. An additional \$30 million grant from the U.S. Bureau of Reclamation's Title XVI Water Reclamation and Reuse Program has also been conditionally awarded.

As part of the comprehensive outreach strategy to keep the community engaged throughout the project's development, public meetings were held in the town of Franklin and the City of Elk Grove in fall 2023. Residential, commercial, and landowner outreach will continue in 2024 to keep the community informed on project benefits and construction progress.

BioGeneration Facility

Plans to build a new BioGeneration Facility on the grounds of the EchoWater Resource Recovery Facility continued forward in 2023.

The BioGeneration Facility will utilize biogas (methane), a byproduct of the solids treatment process, to produce renewable electricity and heat for the EchoWater Facility. The goal is to make best use of the plentiful supply of biogas that comes from the initial stages of solids treatment.

Bufferlands

The EchoWater Facility includes an expansive 2,150 acre buffer between our facility operations and our nearest neighbors. In 2023, two research efforts involved our Bufferlands.



A team of researchers from Arizona State University and the Max Planck Institute for Evolutionary Anthropology completed a study on one of our local bird species, the great-tailed grackles.



Statewide study on mourning doves managed by the California Department of Fish and Wildlife where the Bufferlands team captured and placed leg bands on 77 doves in an effort to track migration.

Finally, the highlight of this year's Bufferlands tour season was the post-pandemic return of our signature event "Walk on the Wildside." Approximately 2,500 people visited the Bufferlands on this day alone, enjoying wild animal shows, live music, and the amazing habitats of the Bufferlands.



Scan to learn more
about **Harvest Water**.

LIVING OUR VALUES

Resolve: One District, Same Excellent Service

Over the course of the year, we undertook a major effort — merging SacSewer and Regional San — resulting in the creation of a consolidated sewer utility, the Sacramento Area Sewer District. At the center of every decision made and action taken along the way, our determination, diligence, and adaptability were on full display, ensuring that we consistently upheld our core organizational value of Resolve.

This strategic consolidation combined the second-largest water resource recovery facility of its kind in the nation with California's second-largest sewage collection utility into a singular organization — streamlining sewage services in the Sacramento region. While SacSewer and Regional San have been two separate legal entities governed by different Boards of Directors, the two districts provide complementary services in overlapping service areas, served many of the same customers, and shared executive management, many staff members, and various support services.

For an effort of this magnitude, a four-part plan was implemented, and a large team comprised of SacSewer staff, our Boards of Directors, consultants, and others

was assembled. The project team faced unique challenges and obstacles that required a tremendous amount of resolve. This determination and adaptability to work collaboratively to identify solutions and remain steadfast in our commitment to succeed would prove critical to the effort's success.

Now, policy decisions will be made under one Board of Directors with a shared mission and vision, thereby streamlining and broadening policy and leadership decision-making. The merger will also create unity among our workforce and organizational culture, as well as enhance our ability to recruit and retain the highest quality employees.

The completion of this merger represents a transformative milestone for SacSewer. Legally merging the two districts will allow us to provide our customers with the most efficient and effective sewage collection, treatment, and resource recovery services. We are committed to maintaining the high standards of service our customers have come to expect and look forward to a future of innovation and excellence.

PROJECT TEAM

Dave Ocenosak
Principal Civil Engineer

Dillon Miele
Engineering Manager

Gayleen Darting
Associate Civil Engineer

José Ramirez
Senior Civil Engineer

Lakshmi Jayaprakash
Assistant Engineer

LeeAnn Salerno
Public Information Officer

Liz Bonilla
Assistant Engineer

Mary Elise Conzelmann
Senior Public
Information Officer

Mike Huot
Director of Policy & Planning

Nicole Coleman
Director of Communications

Paige Bedegrew
Public Information Manager

Peter Castles
Public Information Officer

Sharon Sargeant
Senior Public
Information Officer

Sherrie Lowery
Senior Office Assistant

Terrie Mitchell
Legislative & Regulatory
Affairs Manager

Vyomini Upadhyay
Associate Civil Engineer

ACCOMPLISHMENTS AND AWARDS

Investing in our team of professionals is the key to delivering on our mission and working toward realizing our vision. This investment may come in the form of professional training opportunities, participation in industry-related conferences, or publication in conference proceedings or trade journals. As a result, our staff's efforts are often recognized — individually and collectively — through various industry and professional honors.

Awards, Recognitions, and Publications

- **2022 Peak Performance Silver Award** from the National Association of Clean Water Agencies for excellence in wastewater treatment
- **2023 Best New Infrastructure Project** from the Sacramento Business Journal's Best Real Estate Projects of the Year for the EchoWater Project
- **2023 Bentley Year In Infrastructure Going Digital Award** from Bentley System's for the EchoWater Project
- **2023 Project of the Year Award** from the Construction Management Association of America Northern California Chapter for the EchoWater Project's project management
- **2023 National Project Achievement Award for Water, Wastewater, and Utility** (construction value greater than \$50 million) from the Construction Management Association of America for the EchoWater Project's Tertiary Treatment Facility
- **2023 Bahman Sheikh Award for Vision in Water Reuse** from WaterReuse California for the Harvest Water team
- **2023 Certificate of Achievement for Excellence in Financial Reporting** from the Government Finance Officers Association for the fiscal year ended June 2022
- **2023 Excellence in Public Information and Communication Award** from the California Association of Public Information Officials for the Stop the Clog Campaign
- **2023 Public Outreach and Education – Large Agency Award** from the California Association of Sanitation Agencies for the Stop the Clog Campaign
- **2023 Influence Award** from the Public Relations Society of America California Capital Chapter the EchoWater Completion and Harvest Water Groundbreaking Media event



From the operator to the crew, the service was excellent. Friendly, informative, and efficient. I couldn't have asked for better service!"



Annual Employee Awards Program

We continue to recognize the extraordinary efforts of exceptional employees with several annual award programs.

The **2023 Collection System Operations Employee Awards** recognized the following dedicated employees for their exceptional performance.

FIELD EMPLOYEE OF THE YEAR

Carlos Pineda

Sanitation District M&O Technician

OFFICE EMPLOYEE OF THE YEAR

Brittany Garrison

Sanitation District Planner Scheduler 1

LEADER OF THE YEAR

Yadira Lewis

Senior Civil Engineer

DIRECTOR'S AWARD

Dajuana Gaines

Secretary

Policy and Planning's **2023 Leadership Awards** recognized the following staff for their outstanding listening skills and innovation.

THE INNOVATOR AWARD

Sharon Merker

Environmental Specialist IV

THE OWL AWARD

Steve Nebozuk

Senior Civil Engineer



2023 SacSewer Board of Directors

COUNTY OF SACRAMENTO

Phil Serna
Patrick Kennedy
Rich Desmond
Sue Frost
Pat Hume

CITY OF CITRUS HEIGHTS

Jayna Karpinski-Costa

CITY OF ELK GROVE

Darren Suen

CITY OF FOLSOM

Sarah Aquino

CITY OF RANCHO CORDOVA

David Sander

CITY OF SACRAMENTO

Mai Vang

2023 Regional San Board of Directors

COUNTY OF SACRAMENTO

Phil Serna
Patrick Kennedy
Rich Desmond
Sue Frost
Pat Hume

COUNTY OF YOLO

Oscar Villegas

CITY OF CITRUS HEIGHTS

Bret Daniels

CITY OF ELK GROVE

Sergio Robles
Darren Suen

CITY OF FOLSOM

Sarah Aquino

CITY OF RANCHO CORDOVA

David Sander

CITY OF SACRAMENTO

Katie Valenzuela
Lisa Kaplan
Sean Loloee
Mai Vang
Caity Maple

CITY OF WEST SACRAMENTO

Quirina Orozco

Executive Management Team

Christoph Dobson

General Manager / District Engineer

Glenn Bielefelt

Director of EchoWater Operations

Rosemary Clark

Director of Collection System Operations

Mike Huot

Director of Policy & Planning

Matthew Doyle

Director of Internal Services

Nicole Coleman

Director of Communications

Tepa Banda

Director of Finance

